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Before the

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**TENNESSEE REGULATORY AUTHORITY**

**IN RE: APPLICATION OF CHATTANOOGA GAS COMPANY, A DIVISION OF  
AGL RESOURCES, FOR AN ADJUSTMENT OF ITS RATES AND CHARGES, THE  
APPROVAL OF REVISED TARIFFS AND APPROVAL OF REVISED SERVICE  
REGULATIONS**

**DOCKET NO. 04-00034**

\*\*\*\*\*

**DIRECT TESTIMONY  
OF  
DANIEL W. McCORMAC, CPA**

\*\*\*\*\*

**July 26, 2004**

1     **Q.     Would you state your name for the record?**

2     A.     My name is Daniel W. McCormac.

3

4     **Q.     By whom are you employed and what is your position?**

5     A.     I am employed by the Attorney General's Office as Coordinator of Analysts  
6             for the Consumer Advocate and Protection Division.

7

8     **Q.     What is your educational background and what degrees and licenses  
9             do you hold?**

10    A.     I have a Bachelor of Science Degree in Accounting from David Lipscomb  
11             College and I am a licensed Certified Public Accountant in the State of  
12             Tennessee.

13

14    **Q.     What is your experience in the field of ratemaking and regulatory  
15             accounting?**

16    A.     I have 28 years of experience in the field of utility ratemaking and regulatory  
17             accounting including more than two years with the Certified Public  
18             Accounting firm of Wilson, Work, Fossett & Greer as the supervisor in the  
19             utility consulting segment. I served sixteen years with the Tennessee Public  
20             Service Commission, including one year as Technical Assistant to the  
21             Commissioners. I served two years as Chief of Energy and Water at the  
22             Tennessee Regulatory Authority ("TRA") and eight years with the Office of  
23             the Attorney General. While employed by the Commission and the Attorney  
24             General's Office, I supervised the preparation of many utility rate cases and  
25             earnings reviews. As part of these investigations, we developed financial  
26             exhibits to present to the Commission or TRA. These investigations  
27             supplied evidence to the TRA to enable it to set just and reasonable rates  
28             for utility services. In addition, I participated in various special studies and  
29             provided technical assistance in other cases in which I did not testify.

1 As the Technical Assistant to the Commissioners I observed hearings and  
2 analyzed the issues in each case from an independent technical  
3 perspective. I responded to the Commissioners' requests for expert  
4 assistance in evaluating and interpreting the financial evidence in the record.  
5 I also provided and checked calculations based on that evidence. In each  
6 position, my responsibilities have included making decisions on whether the  
7 information provided was adequate and suitable for deciding the questions  
8 presented.

9  
10 My duties with the Consumer Advocate and Protection Division ("CAPD") are  
11 similar, but also include the review of various tariffs filed before the TRA.  
12 I assist in the decision making process as to whether the terms and  
13 conditions of the numerous filings are just and reasonable or whether  
14 additional evidence is needed to support the filings. When significant  
15 consumer interests appear to be in jeopardy, we investigate further and  
16 provide expert testimony before the TRA when needed.

17  
18 **Q. What expertise do you have related to the natural gas industry?**

19 A. Since 1976 I have been involved in auditing gas companies, reviewing  
20 testimony, tariffs and exhibits, negotiating rates and preparing testimony and  
21 exhibits relating to various revenue, expense and rate base issues of all  
22 major Tennessee gas distribution companies. I have prepared testimony in  
23 every major case involving a gas utility since my employment with the  
24 Attorney General's office in 1994.

25  
26 **Q. Would you please summarize the major issues that will be addressed  
27 by the CAPD?**

28 A. Yes. The CAPD looked at each component of Chattanooga Gas Company's  
29 ("CGC") projected cost of service and found several areas of major

1 disagreement indicating that a 15% rate increase is not warranted.

2  
3 **Q. What are the major areas of disagreement?**

4 A. 1. There are numerous problems with CGC's request of 8.84% for the cost  
5 of capital including the appropriate capital structure, the cost of common  
6 equity and the cost of debt. Using a more appropriate capital structure and  
7 the actual 6.72% cost of capital reduces CGC's request by \$3 million.

8  
9 2. CGC omitted \$1.2 million of "gross profits" from the analysis of the  
10 cost of service in this rate case. CGC charges all gas and gas supply costs  
11 to consumers, but fails to refund to consumers the full benefits of revenues  
12 received from selling those gas supply assets.

13  
14 3. CGC is attempting to charge \$.5 million of expenses to Tennessee  
15 ratepayers even though those same expenses are billed to Virginia  
16 consumers. The pending acquisition of NUI Corporation should also reduce  
17 future costs that Tennessee consumers should pay.

18  
19 4. CGC is attempting to add \$.3 million of expenses related to new  
20 employees even though the facts show that employees were eliminated after  
21 the last rate case.

22  
23 5. CGC has requested a rate increase that is not needed, therefore the  
24 \$.1 million annual costs of this rate case should not be charged to  
25 consumers.

26  
27 6. CGC proposes to shift the risk of gas inventory management to  
28 consumers. We oppose this attempt to make consumers vulnerable to cost  
29 shifts that CGC manages.

1 7. CGC proposes to give itself an automatic rate increase each year  
2 based on one narrow aspect of the total cost of service. CGC wishes to be  
3 reimbursed for the annual costs of replacing certain gas mains without  
4 regard to other changes in revenues, expenses, investments, or cost of  
5 capital.

6  
7 8. CGC is asking ratepayers to reimburse it for donations to certain  
8 consumers selected by CGC and/or the TRA. Donations should be funded  
9 by stockholders, not ratepayers.

10  
11 **Q. What is your assignment in this docket?**

12 A. I reviewed the projected revenues under the current rates as approved by  
13 the TRA in Docket No. 97-00982 in an order dated October 7, 1998. These  
14 base rates have been in effect since November 1, 1998. I also reviewed the  
15 proposed tariffs, forfeited discounts ratio, uncollectible accounts ratio and  
16 the proposal to pass the risk of inventory fluctuations to consumers. I  
17 supervised the review of Chattanooga Gas Company's projected expenses  
18 and investments ("rate base") for the attrition year ending June 30, 2005. In  
19 addition, I reviewed the proposed changes in tariffs and rate design. I  
20 summarized the major concerns about CGC's petition, explained the effects  
21 of each proposed adjustment and the consolidated impact on the total cost  
22 of service as shown in Exhibit CAPD-DM. I also present a recommended  
23 rate design.

24  
25 I will testify in opposition to CGC's proposal to shift the risk of gas inventory  
26 management to consumers. I will testify in opposition to CGC's attempt to  
27 charge \$.5 million of the expenses to Tennessee ratepayers even though  
28 those same expenses are billed to Virginia consumers. I will testify in  
29 opposition to CGC's request for ratepayers to reimburse CGC for donations

1 to certain consumers which CGC refers to as the "CARES" program. Dr.  
2 Brown and I will also discuss the possible implications of the pending  
3 acquisition of NUI Corporation.

4  
5 Mr. Michael Chrysler will testify in opposition to CGC's proposal to get an  
6 automatic rate increase each year based on one narrow aspect of CGC's  
7 cost of service related to certain main replacements. Dr. Stephen Brown will  
8 testify on the appropriate capital structure, cost of common equity and return  
9 on rate base as summarized on Exhibit CAPD-DM, Schedule 12 and  
10 supported in detail in Dr. Brown's testimony and exhibits.

11  
12 **Q. How did the CAPD test the reasonableness of CGC's projected**  
13 **investments, revenues and expenses?**

14 A. We analyzed the reported financials, variances from previous years, recent  
15 trends and CGC's proposed adjustments to ascertain whether the Company  
16 has presented a reasonable estimate of these elements for the twelve  
17 months ending June 30, 2005. Where CGC has failed to provide adequate  
18 support for the projected cost of service, we propose certain adjustments to  
19 reflect that failure.

20  
21 **Q. Are CGC's projections a reasonable basis for setting rates?**

22 A. No. The accepted and proven standard used to set rates is to properly  
23 match revenues, expenses and investment. The use of a reasonably  
24 anticipated and properly matched capital structure, revenues, investments  
25 and costs assures CGC's investors a reasonable opportunity to earn a  
26 reasonable return on those investments. However, several of CGC's  
27 projections are not supported by the evidence in this petition.

28  
29 For example, CGC projected the cost of salaries and wages to increase by

1 16%. This projection appears to be unreasonable when compared to recent  
2 events which have shown decreases in employment levels as discussed in  
3 Michael Chrysler's testimony. CGC's proposed increase in employee levels  
4 is not supported by the evidence in the record.  
5

6 **Q. What were the conclusions from the Consumer Advocate's analysis?**

7 A. We conclude that CGC's rates should be reduced by at least \$2,572,000.  
8 The partial and preliminary results of the Consumer Advocate's analysis are  
9 presented in Exhibit CAPD-DM and Exhibit CAPD-SB. The cost of service  
10 is summarized on Schedule 1 of Exhibit CAPD-DM. Rates should be  
11 calculated on a Rate Base of \$94,939,000, an Operating Income at Present  
12 Rates of \$7,937,000 and a gross revenue conversion factor of 1.652121 as  
13 shown on Exhibit CAPD-DM, Schedule 1. Rates should be reduced to  
14 produce a fair rate of return of no more than 6.72% as summarized on  
15 Schedule 12 and supported by CAPD witness Dr. Brown.  
16

17 **Q. Why do you use the terms "partial" and "preliminary" concerning the**  
18 **conclusions from the Consumer Advocate's analysis?**

19 A. As Mr. Chrysler discusses in greater detail in his testimony, the level of  
20 discovery and analysis in this case was severely limited due to a lack of  
21 information filed with CGC's petition and the lack of cooperation from the  
22 Company. This lack of cooperation has delayed the full analysis of the  
23 petition and information is still being discovered. Some of our questions may  
24 never be fully addressed. Cross-examination of the company's witnesses at  
25 the hearing may shed more light on the facts.  
26

27 In addition, AGL Resources recently announced the planned acquisition of  
28 NUI Corporation. We would request the TRA to either hold this docket open  
29 until the results of this pending merger are clear or to open a new docket to

1 allow the associated savings to be reflected in rates.

2

3 **Q. Besides the adjustments to the cost of service that the CAPD has**  
4 **identified, do other factors indicate that CGC's rates need to be**  
5 **reduced?**

6 A. Yes. While CGC's current rates for residential service are above the cost of  
7 electric heating, CGC has proposed an additional **15% increase** in  
8 **residential** service rates (Schedule 13).

9

10 In addition, the latest available reports from CGC show that CGC is earning  
11 in excess of a reasonable rate of return as shown on Exhibit CAPD-DM,  
12 Schedule 1. I have added lines 9 through 15 to the "traditional" calculation  
13 of revenue requirements. Line 13 shows that CGC overearned almost \$2  
14 million for the 12 months ended March 31, 2004 after adjusting CGC's  
15 reported earnings to reflect all revenues. After moving the "gas cost" portion  
16 of uncollectible accounts expense and the "consumer's share" of "non-  
17 jurisdictional" sales from the PGA to base rates, the current reported  
18 earnings support a rate reduction of \$3.8 million as shown on Line 15.

19

20 **Q. How do current gas rates compare with current electric rates?**

21 A. CGC's "confidential" reply to TRA FG Item No. 41, page 2 of 2 shows that  
22 gas costs exceed electric power costs as of December 2003 by about **XX%**  
23 (classified as "confidential" by CGC) for the typical residential customer's  
24 heating and water heating. This shows that now is not a good time to be  
25 raising gas rates.

26

27 **Q. What is your recommendation for designing rates?**

28 A. The CAPD proposes that rates be reduced by 8% for each customer class.  
29 Our proposed rate design is on Exhibit CAPD-DM, Schedule 13.

1 Since the fuel cost of operating a heat pump are now significantly less than  
2 the costs of operating a gas furnace, raising rates for residential consumers  
3 will hinder CGC's efforts to retain current customers or add additional  
4 customers. Any rate increase now or future rate increases caused by CGC's  
5 proposed "PRP" tracker would only compound this problem. We therefore  
6 request the TRA avoid increasing CGC's rates. To do so would not only cost  
7 consumers, but would also hurt the future of CGC by causing a loss of  
8 customers to alternative sources of energy.  
9

10 **Q. Would you explain your proposed adjustment to salaries and wages**  
11 **expense?**

12 A. Yes. CGC overstated the projected salaries and wages by about 10%  
13 because CGC overstated the average number of employees expected in the  
14 attrition year. Mr. Chrysler testifies as to why CGC's proposed increase is  
15 unwarranted. As shown on Exhibit CAPD-DM, Schedule 8, Line 1, reducing  
16 the number of employees back to a reasonable level will reduce the salaries  
17 and wages expense by \$302,000 or by about 10% of CGC's projection.  
18 Reducing salaries and wages by 10% should also reduce pensions,  
19 insurance and taxes by about 10%. The proposed 10% reduction to these  
20 items is shown on lines 15 and 17 of Schedule 8 and line 3 of Schedule 9.  
21

22 These adjustments **reduce** revenue requirements by about \$347,000.  
23

24 **Q. In your opinion, what adjustment should be made for Uncollectible**  
25 **Accounts expense?**

26 A. Uncollectible Accounts expense must be adjusted to exclude the  
27 Uncollectible Accounts expense related to gas costs in accordance with the  
28 TRA's ruling in Docket 03-00209. In Docket 03-00209, the TRA allowed the  
29 "gas cost" portion of Uncollectible Accounts expense to be recovered

1 through the PGA mechanism. To avoid double recovery of this portion of  
2 Uncollectible Accounts expense, the "gas cost" portion must be removed  
3 from the cost of service recovered under base rates. I used CGC's  
4 Uncollectible Accounts expense ratio of 1.0121% times the gas costs of  
5 \$60,861,234 (Exhibit CAPD-DM, Schedule 6, line 2) to make this adjustment.  
6 The resulting decrease of \$615,976 is incorporated into the cost of service  
7 as summarized in Exhibit CAPD-DM, on line 10 of Schedule 8.  
8

9 This adjustment **decreases** revenue requirements by about \$626,000.  
10

11 **Q. Do you have an opinion on CGC's attempt to charge \$.5 million of**  
12 **expenses to Tennessee ratepayers even though those same expenses**  
13 **are also billed to Virginia consumers?**

14 **A.** Yes. CGC should not be allowed to "double bill" consumers. Atlanta Gas  
15 Light Resources ("AGLR") owns AGL Services Co. ("AGSC") which in turn  
16 bills costs to other affiliates. AGLR is attempting to bill the same costs to two  
17 different states at the same time. This proposal would obviously allow AGL  
18 to make excess profits and would force ratepayers to pay excessive rates.  
19

20 Before AGLR acquired Virginia Natural Gas ("VNG"), AGSC's expenses  
21 were billed to consumers in Georgia and Tennessee. After AGLR acquired  
22 VNG, some of the AGSC costs were billed to VNG. CGC alleges that since  
23 some of the costs that were previously billed to Tennessee are now billed to  
24 Virginia, CGC's stockholders should get to keep \$533,803 or 50% of these  
25 "savings." In other words, CGC is asking the TRA to approve a scheme that  
26 will allow it to continue billing Tennessee consumers \$533,803 of costs that  
27 have already been paid by Virginia consumers.  
28

29 CGC witness Michael J. Morley states on page 11, lines 10-19 that AGLR is

1 subject to and follows the requirements of the Public Utility Holding  
2 Company Act ("PUHCA" or the "Act") of 1935. He states, "In accordance  
3 with the Act, AGLR formed AGL Services Company ("AGSC") to provide  
4 shared services to all subsidiaries of AGLR at actual cost." In contrast to this  
5 statement, MJM-2, Schedule 4, Page 2 of 2, Line 11 shows an adjustment  
6 labeled "Adjustment for economies of scale/improved efficiencies - AGL  
7 Services Company allocations." This adjustment adds \$533,803 to the  
8 actual operating expenses charged to CGC from AGSC. In my opinion,  
9 adding this fictitious number as a pro forma adjustment violates the "at cost"  
10 provisions of the PUHCA.

11  
12 CGC acknowledges (TRA Staff Data Request No 135) that "the total  
13 economies of scale savings resulting from the purchase of Virginia Natural  
14 Gas for CGC is \$1,067,607." But the response adds "Incorporating a 50%  
15 sharing mechanism between both the Tennessee ratepayers and AGL  
16 Resources Inc. shareholders results in a cost savings to CGC of  
17 approximately \$500,000." In other words, CGC is requesting permission to  
18 allow AGL Resources Inc. to continue billing \$533,803 of nonexistent costs.  
19 If this scheme is approved, AGSC will recover the same costs twice.

20  
21 CGC's rational for the 50% savings proposal is:

22 "50% of the economies of scale savings are included in CGC's  
23 shared service allocations from AGSC as a sharing  
24 mechanism between CGC and the CGC ratepayers. The risks  
25 associated with the VNG acquisition were assumed by the  
26 shareholders of AGLR. While the acquisition of VNG  
27 benefitted the shareholders of AGLR, it also benefitted the  
28 Tennessee ratepayers in the form of lower shared service cost  
29 allocations from AGSC. A sharing rate of 50% is used  
30 consistent with industry standards for most sharing  
31 mechanisms between utility ratepayers and company  
32 shareholders" (TRA Staff Data Request No. 134, Page 2,  
33 Item e).

1 Tennessee ratepayers have not received any benefit from “lower shared  
2 service cost allocations from AGSC.” The only way Tennessee  
3 consumers can receive the benefits of the savings is through a rate  
4 reduction. Rates have not been reduced to reflect these savings. The  
5 “industry standard” for sharing savings is for the stockholders to get 100%  
6 of the savings until the rates are reduced to reflect those savings. In this  
7 case, AGLR shareholders have been receiving 100% of the savings since  
8 the VNG acquisition. CGC is now requesting 50% of these savings in the  
9 future.

10  
11 While the CAPD does not object to the shareholder’s receipt of past savings,  
12 consumers should pay no more than the actual costs of future services  
13 provided by AGSC. CGC’s proposal to add \$533,803 over and above the  
14 actual costs should be denied.

15  
16 Removing these excessive costs **decreases** revenue requirements by about  
17 \$537,000.

18  
19 **Q. What are the possible implications of AGL Resources’ pending**  
20 **acquisition of NUI Corporation?**

21 **A.** The pending acquisition of NUI by AGL Resources could also reduce future  
22 costs that Tennessee consumers should pay. As discussed above the VNG  
23 acquisition saved \$1,067,607 and VNG was smaller than NUI. Based on the  
24 cost savings of the VNG acquisition, the NUI acquisition should save well  
25 over \$1 million per year.

26  
27 **Q. Has CGC recently reported a \$2.4 million profit from “Transactions**  
28 **with Non-jurisdictional Customers” which it failed to reflect in this rate**  
29 **case?**

1 A. Yes.

2

3 Q. Is the term “profit” a misnomer?

4 Yes. CGC has charged consumers 100% of the costs associated with  
5 acquiring, storing and transporting gas to the Chattanooga area. These  
6 costs are billed to consumers through the PGA mechanism so that CGC  
7 recovers 100% of these costs. CGC estimates over \$63 million will be billed  
8 to consumers in the next year to recover such costs (Exhibit MJM-1, Sch. 4)

9

10 CGC allows Sequent Energy Management (CGC’s affiliate company  
11 sometimes referred to as “CGC Agent”) to enter transactions with “Non-  
12 jurisdictional Customers” to utilize **surplus capacity and assets that have**  
13 **been paid for by consumers.** The term “profit” as used by CGC in the  
14 reporting of these transactions does not include all of the costs of assets  
15 transferred to Sequent. CGC has not identified or quantified all costs  
16 associated with the sales made through Sequent, just the “cost of goods  
17 sold.” However, when all costs are taken into account, it is likely that the  
18 transactions did not produce enough revenues to make a profit. CGC is  
19 using the “gross profit” measure of profit that considers only the “cost of  
20 goods sold” or commodity costs. “Net profit” takes into account all the costs  
21 associated with the transactions. It is imperative that both the “gross profit”  
22 and the “net profit” (or net loss) are considered to avoid improperly  
23 concluding that these related party transactions are in the best interest of  
24 consumers.

25

26 Q. Which measure of profit is being reported by CGC on these Non-  
27 jurisdictional sales?

28 A. CGC labels the profits “Net Gross Profit” but it appears that the reports  
29 reflect gross profits. This means that some of the costs are not reflected in

1 the reports.

2  
3 **Q. Why is the distinction between “gross profit” and “net profit”**  
4 **important?**

5 **A.** The distinction is critical because some of the costs that are omitted from the  
6 calculation are very real and controllable expenses. If CGC incurs costs that  
7 are not being measured in the “gross profit” calculation, consumers are  
8 paying these costs. However, consumers are not getting recovery of these  
9 costs through the sharing formula.

10  
11 To illustrate, assume a transaction or sale from CGC through Sequent  
12 Energy of \$1,000,000 and a cost of goods sold of \$700,000. On the surface  
13 it would appear that the transaction generates a \$300,000 profit. However,  
14 in utility ratemaking, the most important measure of profit is “net operating  
15 income.” Utilities insist that all reasonable costs be accounted for and  
16 recovered in the rates that consumers pay. The “net profit” or “net operating  
17 income” is the profit (if any) that is left after all operating expenses (other  
18 than cost of goods sold) are subtracted from the gross profit. The difference  
19 between “gross” and “net” profits is illustrated on Exhibit CAPD-DM,  
20 Schedule 14. The “gross profit” measure is the measure which CGC used  
21 in its February report of non-jurisdictional sales. In this example, the “gross  
22 profit” measure only recognizes the Cost of Goods Sold and ignores  
23 \$500,000 in other costs. After considering \$500,000 of other costs, the  
24 transaction produces a **loss** of \$200,000

25  
26 If CGC were rewarded for “gross profits,” CGC would be motivated to enter  
27 transactions that produce a \$200,000 net operating **loss for consumers**.  
28 Therefore, if CGC gets what it is proposing, CGC will profit, while consumers  
29 lose money. In this example, consumers would lose \$200,000 before a

1 \$150,000 share of a "gain" for a net loss of \$50,000. CGC actually profits  
2 by \$150,000, while consumers lose money.

3  
4 This illustrates why the consumers should get 100% of the gross profit so  
5 that CGC is not motivated to enter unprofitable transactions. This also  
6 shows why it is imperative that these related party transactions be examined  
7 in greater detail by a qualified independent auditor.

8  
9 **Q. Would you explain CGC's proposal concerning the "gross profits" from**  
10 **"Non-jurisdictional Customers?"**

11 **A.** Yes. On February 27, 2004, Chattanooga Gas filed a proposed revision in  
12 rates "in accordance with the Interruptible Margin Credit Rider (IMCR)  
13 provision of CGC's Tariffs for the twelve months ended December 31, 2003."  
14 Attachment D, Page 2 of the filing reports profits from "Transactions with  
15 Non-jurisdictional Customers" of \$2,485,317 for the 12 months ended  
16 December 31, 2003. CGC proposes that consumers will get to keep 50% of  
17 this "Total Aggregate net margin CGC book value" reported to the TRA for  
18 2003. CGC wants "CGC Agent" or Sequent Energy Management or AGL  
19 Resources to keep the rest. (The filing is presented as Exhibit CAPD-DM-  
20 #2). Consumers are bearing the risk and paying the bills while CGC gets the  
21 "bonus" payments or rewards for selling excess capacity.

22  
23 There are several disconcerting numbers in the report of profits from the sale  
24 of these surplus assets. First, Page 2 of Attachment D reports that Sequent  
25 Energy Management gained \$5,229,440 on sales of over \$201 Million in  
26 2003. It is unclear what caused the "Realized financial Settlements -  
27 contracts" of \$487,062 and "Unrealized Losses, net" of \$2,257,061. These  
28 two items reduced the "Total Aggregate net margin CGC book value" to  
29 \$2,485,317. Attachment D, Page 1 shows CGC's proposal that consumers

1 only get \$1,180,158 after subtracting "Inground Transfer-01/03 \$62,500."  
2 CGC's transactions should be independently audited and verified to assure  
3 that consumers receive the appropriate compensation for the sale of assets  
4 for which consumers paid. **The TRA should require a thorough**  
5 **investigation into these related party transactions to determine how**  
6 **much consumers are paying for the assets which support the sales and**  
7 **what a prudent level of recovery should be.**  
8

9 **Q. What does the CAPD recommend concerning these transactions?**

10 A. Since CGC reported profits of \$2,360,317 in 2003, the **minimum** level of  
11 profits assumed in this rate case should be \$2,360,317. I propose that the  
12 \$2,360,317 be included in this rate case as a reduction in costs to partially  
13 offset costs already billed to consumers. All recovery or salvage value  
14 received for surplus assets above the \$2,360,317 should be refunded to  
15 consumers through the PGA after a full review of the transactions by an  
16 independent auditor. This audit should assure consumers and the TRA that  
17 consumers are not paying inflated gas, transportation and storage costs  
18 enabling Sequent / AGL to make excess profits.  
19

20 In light of recent events in the natural gas business, such as allegations of  
21 price manipulation, erroneous price reports and unreliability of "market price"  
22 indicators, a detailed audit and review of the current facts should be required  
23 to provide reasonable assurance that regulatory practices are appropriate  
24 before any additional incentive bonuses are paid to CGC and charged to  
25 consumers.  
26

27 The effective date of this change should be whenever CGC started billing  
28 consumers for costs that were later recovered through affiliate transactions.  
29 All costs billed to consumers through the PGA should be offset by any funds

1 received by AGL Resources or any affiliate party. The refunds to consumers  
2 should be through the PGA until the effective date of the new rates in this  
3 docket. If the full \$2,360,317 level of cost recovery is credited to consumers  
4 through base rates in this case, the balance of cost recovery above (or  
5 below) that level should be credited to consumers through the PGA.  
6

7 This adjustment **decreases** revenue requirements by about \$2,374,000.  
8

9 **Q. Does this proposal essentially reset the target for sharing from \$0 to**  
10 **\$2,360,317?**

11 A. No. If these funds could be shared, the answer would be yes. However, it  
12 is our understanding that the PUHCA requires **all** transactions between  
13 affiliates to be billed at cost. AGL Resources cannot make a profit from  
14 affiliated transactions. See Dr. Brown's testimony for a more thorough  
15 analysis and discussion of the PUHCA requirements.  
16

17 **Q. Is your recommendation consistent with the TRA's recent ruling in**  
18 **Docket 03-00209?**

19 A. Yes. The Tennessee Regulatory Authority adopted CGC's arguments and  
20 modified the refund formula in the PGA rule (1220-4-7-.03) so **consumers**  
21 **bear 100% of the risk of cost increases** associated with gas costs that are  
22 billed to consumers but never collected by the company. In that docket,  
23 CGC argued successfully to transfer the risk of **cost increases** to  
24 consumers. CGC now claims to have produced **cost decreases**, but does  
25 not want to assign 100% of the "risk" **and** 100% of the benefits to  
26 consumers. To be consistent with Docket 03-00209, 100% of the benefits  
27 of the sales should flow to consumers. This approach also reduces risks for  
28 CGC / AGL Resources.  
29

1     **Q.     What other factors contributed to your analysis of this issue?**

2     A.     Consumers should get full credit for all revenues CGC receives from the sale  
3           of assets for which consumers have paid. Consumers are 100% at risk on  
4           the costs of gas, transportation and storage costs. CGC has no risk of loss.  
5           CGC simply resells the assets that consumers have purchased.

6  
7     **Q.     Would you explain the adjustment to remove the rate case expenses?**

8     A.     Yes. CGC did not substantiate a need for a rate increase. Therefore,  
9           CGC's \$250,000 estimated costs associated with this case should be  
10          excluded from the cost of service in setting rates \$250,000 was removed  
11          from the working capital requirements shown on Exhibit CAPD-DM,  
12          Schedule 3 and the annual amortization of \$100,000 was removed from the  
13          Administrative and General Operating expenses as shown on Exhibit CAPD-  
14          DM, Schedule 8.

15  
16          This adjustment **decreases** revenue requirements by about \$124,000.

17

18     **Q.     Would you explain why the CAPD is opposed to CGC's request to shift**  
19          **the risk of gas inventory management to consumers?**

20     A.     Yes. The CAPD generally supports incentives for companies to properly  
21           manage the utilities that the managers are paid to manage. Properly  
22           structured incentives hold the companies responsible for the actions or  
23           inactions of management.

24

25           In this particular area of inventory management, CGC has some control over  
26           the timing of injections and withdrawals, as well as some control over which  
27           gas is directed into inventory and which gas is sold to consumers. If CGC's  
28           proposal were to be approved, CGC would be rewarded for mismanagement  
29           or bloating of inventory values because CGC would be allowed to

1 automatically pass through the increased carrying charges associated with  
2 the higher inventory levels. This proposal would reward CGC for increasing  
3 expenses for consumers.  
4

5 The CAPD opposes this "tracker" to allow CGC to pass cost increases to  
6 consumers. If this "tracker" is approved, we also suggest a tracker to reflect  
7 future cost savings such as mergers and acquisitions.  
8

9 **Q. Do related party transactions present another layer of concern?**

10 A. Yes. One very recent indication that there may be a significant problem in  
11 Chattanooga's gas purchasing practices is evidenced by CGC's response  
12 to a question in the recent ACA audit in Docket 03-00516. CGC was asked  
13 "How does Sequent determine how to invoice Chattanooga, i.e., which  
14 purchases are ultimately delivered to Chattanooga Gas?" The reply was:

15 "Upon reaching agreement as to CGC's requirements,  
16 Sequent determines the lowest cost path . . . Sequent procures  
17 the required volume of gas at Inside FERC index pricing for  
18 baseload, month-long purchases and at Gas Daily index  
19 pricing for daily purchases at locations along that determined  
20 path. The gas is scheduled into a pool, which holds all of  
21 Sequent's transactions, whether they be proprietary or on  
22 behalf of CGC. These index purchases enable CGC to  
23 effectively purchase gas at market prices without taking credit  
24 risk."  
25

26 This answer does little to clarify the situation as to how purchases are made,  
27 from whom, or what profits may be made on the mingling of gas assets.  
28 However, it is clear that the price indices are being used as the price setting  
29 mechanism rather than using the indices to determine the reasonableness  
30 of the actual cost of the gas. The problem is that the actual costs and profits  
31 are unknown at this time. Furthermore, if the indices are wrong, consumers

1 are paying the wrong price. This also means that if the true market price of  
2 the gas was below the index, someone is making excess profits at the  
3 expense of consumers.

4  
5 To avoid overcharging consumers, we recommend that the current incentive  
6 plan be suspended until a complete audit and examination of the results to  
7 date can be obtained. The TRA should supervise an independent  
8 examination of all current policies and transactions to determine if the results  
9 are beneficial to consumers. If so, the plan may be continued. If the results  
10 are not beneficial to consumers, the plan should be discontinued and/or  
11 improved.

12  
13 **Q. Would you explain the company's proposed Chattanooga**  
14 **Assisted Rate for Energy Service ("CARES") Tracker?**

15 A. CARES, as outlined by the Company, proposes to provide elderly low  
16 income customers a credit of \$7.50 per month, which is equal to the summer  
17 Customer Charge minimum monthly bill for May-October. Customers who  
18 are 65 or older and who qualify for Temporary Assistance to Needy Families  
19 (TANF), previously known as AFDC, Supplemental Security Income (SSI),  
20 Food Stamps, or Medicaid, as provided under TennCare, will be eligible.  
21 Additionally, a customer 65 years of age or older with a gross annual income  
22 that does not exceed 125% of the federal poverty income guidelines may  
23 apply directly to the TRA for eligibility certification. The program is to be  
24 funded by a surcharge on each customer based on therms purchased

1     **Q.     What is the CAPD's position on this program?**

2     A.     The Consumer Advocate opposes the CARES program. While the intention  
3           of the program is laudable, the mechanics of assessment and  
4           implementation do not appear to be in the best interests of all of the  
5           customers of Chattanooga Gas Company. CARES is similar in purpose and  
6           function to LIHEAP (Low Income Home Energy Assistance Program), which  
7           began in 1982. LIHEAP is a federally funded program which seems to meet  
8           the same needs as CARES without requiring surcharges to other consumers.  
9           Since there is a federal program in place to assist low income customers,  
10          there does not appear to be as great a need for an additional program  
11          funded by ratepayers' dollars.

12

13          As stated previously, the Consumer Advocate is of the opinion that the  
14          program is a commendable effort on the part of the Company to benefit their  
15          locale. However, if the Company wishes to implement another assistance  
16          program, it should be funded by the Company's shareholders. In response  
17          to Discovery Request No. 10 of the Consumer Advocate's Discovery, the  
18          Company revealed that the estimated annual cost of the program is  
19          \$112,000. The estimate is based on the experience of a similar program that  
20          exists in Georgia. Since the Company expects to pay \$5,463,000 in  
21          dividends next year, this would not appear to be unduly burdensome to the  
22          shareholders. (See Response to CAPD Discovery Request No. 2.) Funding  
23          the program would cost stockholders just over 2% of the total dividends  
24          expected to be paid and would greatly enhance the Company's public image.

25

1 On the other hand, if the shareholders of the Company do not wish to fund  
2 the program, another alternative could be to offer a voluntary program. In  
3 voluntary programs that currently exist at other utilities in Nashville and  
4 Chattanooga such as "Project HELP" and "Warm Neighbors," customers who  
5 may not wish to participate in the program are not forced to do so. Instead  
6 of a voluntary program, CGC is proposing that consumers be forced to make  
7 a charitable donation which they may not wish to make. It does not seem  
8 equitable to force consumers who may have difficulty paying their own bills  
9 to assist in paying bills for other residents. Under CGC's proposal,  
10 customers will have no rights to decide whose bills to pay.

11  
12 In addition, although it is essentially a charitable contribution, each individual  
13 consumer would not receive the benefit of a tax deduction for their  
14 "generosity." Charitable contributions have traditionally been "below the  
15 line" expenses. In other words, they are not considered in the computation  
16 of net operating income. The rationale for this accounting treatment is  
17 clear: they are discretionary expenses controlled by management which are  
18 outside the scope of a company's normal operations. A company cannot  
19 exist without expenses such as salaries, wages, rent, utilities, etc., but  
20 choosing to make a contribution is clearly not a decision that impacts a  
21 company's ability to continue to operate in it's chosen field. For this reason  
22 alone, the program should be funded by the shareholders, who may choose  
23 to fund it, or be funded by voluntary contributions from the community.

24  
25 CGC's proposal would also cause hidden cost increases to the citizens of

1 Tennessee. Customers may apply directly to the TRA for inclusion in this  
2 program. Does the TRA have staff trained and available to screen  
3 applicants for CARES? There are obviously some costs here that would  
4 have to be incurred for training, personnel, facilities to house paperwork,  
5 etc., all at the expense of the TRA.

6  
7 The Electric Power Board of Chattanooga supplies electricity to  
8 approximately 150,000 customers in the Chattanooga area. "Warm  
9 Neighbors" is the name that is given the program which the Power Board has  
10 implemented to solicit contributions from their customers to assist low-  
11 income customers pay their energy bills. In "Warm Neighbors," there is a  
12 voluntary contribution of \$1.00 made each month when an electric bill is  
13 paid.

14  
15 These funds are then disbursed to those who need financial assistance in  
16 order to pay their energy bill. Another important distinction between "Warm  
17 Neighbors" and CARES is that United Way is responsible for administering  
18 the funds that are collected by the Power Board, not the Power Board itself.  
19 Therefore, there is no additional cost to the customer for administration of  
20 the program, and it does not impact the staff of the TRA and increase its  
21 costs.

22  
23 **Q. Does CGC already recover the costs associated with unpaid bills?**

24 **A.** Yes. CGC is recovering all unpaid bills through the PGA and through  
25 uncollectible accounts expense.

1 **Q. Does this conclude your pre-filed direct testimony?**

2 **A. Yes.**

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**BEFORE THE TENNESSEE REGULATORY AUTHORITY**

**AT NASHVILLE, TENNESSEE**

**IN RE: APPLICATION OF CHATTANOOGA GAS COMPANY, A  
DIVISION OF AGL RESOURCES, FOR AN ADJUSTMENT OF ITS RATES  
AND CHARGES, THE APPROVAL OF REVISED TARIFFS AND APPROVAL  
OF REVISED SERVICE REGULATIONS**


**DOCKET NO. 04-00034**

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**AFFIDAVIT**

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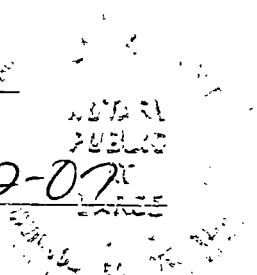
I, Daniel W. McCormac, Coordinator of Analysts for the Consumer Advocate and Protection Division of the Attorney General's Office, hereby certify that the attached Direct Testimony represents my opinion in the above-referenced case and the opinion of the Consumer Advocate Division.

  
DANIEL W. McCORMAC

Sworn to and subscribed before me  
this 23 day of July, 2004.

  
NOTARY PUBLIC

My commission expires: 9-22-07



Chattanooga Gas Company  
Index to Schedules  
For the 12 Months Ending June 30, 2005

	<u>Schedule No.</u>
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Chattanooga Gas Company  
Revenue Deficiency  
For the 12 Months Ending June 30, 2005

Line No.		CAPD		Company	E/	Difference
1	Rate Base	94,939,114	A/	95,564,212		(625,098)
2	Operating Income at Present Rates	7,936,834	B/	5,687,380		2,249,454
3	Earned Rate of Return	8.36%		5.95%		2.41%
4	Fair Rate of Return	6.72%	C/	8.84%		-2.12%
5	Required Operating Income	6,379,908		8,447,876		(2,067,968)
6	Operating Income Deficiency	(1,556,926)		2,760,496		(4,317,422)
7	Gross Revenue Conversion Factor	1.652121	D/	1.652130		(0.000009)
8	Revenue Deficiency (Surplus)	<u>(2,572,230)</u>		<u>4,560,699</u>		<u>(7,132,929)</u>
9	12 MTD 3/04 Earned Rate of Return	7.21%	F/			
10	Earned Return Exceeds Fair Return	<u>0.49%</u>				
11	Revenue Deficiency (surplus) before adjustments	(768,569)				
12	Adjustment to reflect 50% of cost recovery from "non-jurisdictional" sales	<u>(1,187,083)</u>				
13	Excess earnings at current rates	(1,955,652)				
14	Adjustments for PGA flow through items	<u>(1,812,738)</u>	G/			
15	Current Revenue Deficiency (Surplus)	<u><u>(3,768,390)</u></u>				

A/ Schedule 2, line 11

B/ Schedule 6, line 15

C/ Schedule 12, line 5

D/ Schedule 11, line 10

E/ Company Forecast

F/ PSC 3 03, March 2004

G/ \$1.2 Million "consumers' share" of "non-jurisdictional" sales

+ \$ 6 million reclassification of uncollectible accounts expense as gas costs

Chattanooga Gas Company  
Comparative Rate Base  
For the 12 Months Ending June 30, 2005

Line No		CAPD	Company B/	Difference
1	Utility Plant in Service	164,561,353	164,561,353	-
2	Construction Work in Progress	3,544,977	3,544,977	-
3	Working Capital	12,600,375 A/	13,225,473	(625,098)
4	Total Additions	180,706,705	181,331,803	(625,098)
5	Accumulated Depreciation	71,307,914	71,307,914	-
6	Accumulated Deferred Income Taxes	12,012,158	12,012,158	-
7	Contributions In Aid of Construction	2,161,125	2,161,125	-
8	Customer Advances for Construction	286,394	286,394	-
9	Pre-1971 Unamortized Investment Tax Credit	-	-	-
10	Total Deductions	85,767,591	85,767,591	-
11	Rate Base	94,939,114	95,564,212	(625,098)

A/ Schedule 3, Line 13

B/ Company Exh MJM-3

Chattanooga Gas Company  
Comparative Working Capital  
For the 12 Months Ending June 30, 2005

Line No.		CAPD	Company B/	Difference
1	Lead Lag Results	1,258,312 A/	1,633,410	(375,098)
2	Materials and Supplies	170,409	170,409	-
3	Gas Inventories	14,193,526	14,193,526	-
4	Prepayments	20,358	20,358	-
5	Other Accounts Receivable	57,547	57,547	-
6	Deferred Rate Case	-	250,000	(250,000) C/
7	Total Additions	<u>15,700,152</u>	<u>16,325,250</u>	<u>(625,098)</u>
8	Reserve for Uncollectible Accts.	435,822	435,822	-
9	Customer Deposits	1,869,853	1,869,853	-
10	Accrued Interest on Customer Deposits	794,102	794,102	-
11	Other Liabilities	-	-	-
12	Total Deductions	<u>3,099,777</u>	<u>3,099,777</u>	<u>-</u>
13	Working Capital	<u><u>12,600,375</u></u>	<u><u>13,225,473</u></u>	<u><u>(625,098)</u></u>

A/ Schedule 5, Line 7

B/ Company Exh MJM-3

C/ Excludes rate case expense amortization per Exh MJM-3, Sch 2

Chattanooga Gas Company  
Working Capital Expense Lag  
For the 12 Months Ending June 30, 2005

Line No		Amount A/	Lag A/	Dollar Days
1	Purchased Gas Expense	60,861,234	39 66	2,413,756,540
2	Salaries and Wages	2,669,585	12 00	32,035,020
3	Pension Expense	139,649	166.56	23,260,004
4	Employee Benefits - Insurance	43,002	-	-
5	Allocated Costs	6,485,216	38 71	251,042,711
6	Uncollectible Accounts Expense	321,056	-	-
7	Other Operation and Maintenance Exp	3,207,818	34 60	110,990,501
8	Depreciation Expense	5,194,810	-	-
9	Taxes Other Than Income Taxes	3,403,518	177 78	605,077,466
10	State Income Tax - Current	242,535	59 25	14,370,208
11	State Income Tax - Deferred	118,828	-	-
12	Federal Income Tax - Current	804,788	37 75	30,380,729
13	Federal Income Tax - Deferred	1,014,537	-	-
14	Interest on Customer Deposits	112,191	-	-
15	Interest Expense - Short-term Debt	151,903	(23 34)	(3,545,406)
16	Interest Expense - Long-term Debt	2,857,667	93 38	266,848,976
17	Preferred Dividends	-	66 18	-
18	Common Equity	3,344,146	-	-
19	Total Cost of Service	<u>90,972,482</u>	<u>41 16</u>	<u>3,744,216,749</u>
20	Daily Cost of Service	<u>249,240</u>		

A/ Company workpapers

Chattanooga Gas Company  
Lead Lag Results  
For the 12 Months Ending June 30, 2005

<u>Line No.</u>		<u>Amount</u>	
1	Revenue Lag	46.05	A/
2	Expense Lag	41 16	B/
3	Net Lag	4.89	
4	Daily Cost of Service	249,240	C/
5	Operating Funds Advanced	1,219,359	
6	Less: Incidental Collections	(38,953)	A/
7	Lead Lag Results	1,258,312	

A/ Company Forecast

B/ Schedule 4, Line 19

C/ Schedule 4, Line 20

Chattanooga Gas Company  
Income Statement at Current Rates  
For the 12 Months Ending June 30, 2005

Line No		CAPD	Company D/	Difference
1	Revenues - Sales & Transportation	92,444,773	92,444,773	-
2	Cost of Gas	60,861,234	63,221,551	(2,360,317) F/
3	Base Revenues	31,583,539	29,223,222	2,360,317
4	Forfeited Discounts Revenue	577,099	577,099 E/	-
5	Other revenues	396,149	396,149	-
6	AFUDC	142,441	142,441	-
7	Operating Margin	32,699,228	30,338,911	2,360,317
8	Other Operation and Maintenance	12,866,326 A/	14,438,400	(1,572,074)
9	Interest on Customer Deposits	112,191	112,191	-
10	Depreciation and Amortization Exp.	5,194,810	5,194,810	-
11	Taxes Other Than Income	3,403,518 B/	3,425,744	(22,226)
12	State Excise Tax	527,879 C/	245,316	282,563
13	Federal Income Tax	2,657,669 C/	1,235,070	1,422,599
14	Total Operating Expense	24,762,394	24,651,531	110,863
15	Net Operating Income for Return	7,936,834	5,687,380	2,249,454

Reconciliation:

Revenues - Sales & Transportation	92,444,773	92,444,773	-
Forfeited Discounts Revenue	577,099	577,099	-
Other revenues	396,149	396,149	-
AFUDC	142,441	142,441	-
Total Revenues	93,560,462	93,560,462	-

A/ Schedule 8, Line 30

B/ Schedule 9, Line 7

C/ Schedule 10, Line 12 & Line 18

D/ Company Exh MJM-1, MJM-2

E/ Exh PGB-6, P 7 of 14

F/ Credit for "non-jurisdictional" sales

Chattanooga Gas Company  
Income Statement at Proposed Rates  
For the 12 Months Ending June 30, 2005

Line No.		Current Rates	Rate Adjustments	Proposed Rates
1	Revenues - Sales & Transportation	92,444,773	(2,572,230) B/	89,872,543
2	Cost of Gas	60,861,234	-	60,861,234
3	Base Revenues	31,583,539	(2,572,230)	29,011,309
4	Forfeited Discounts Revenue	577,099	(15,750) C/	561,349
5	Other revenues	396,149	-	396,149
6	AFUDC	142,441	-	142,441
7	Operating Margin	32,699,228	(2,587,980)	30,111,248
8	Other Operations and Maintenance	12,866,326 A/	(26,193) C/	12,840,133
9	Interest on Customer Deposits	112,191	-	112,191
10	Depreciation and Amortization Exp.	5,194,810	-	5,194,810
11	Taxes Other Than Income	3,403,518	-	3,403,518
12	State Excise Tax	527,879	(166,516) C/	361,363
13	Federal Income Tax	2,657,669	(838,345) C/	1,819,325
14	Total Operating Expense	24,762,394	(1,031,054)	23,731,340
15	Net Operating Income for Return	7,936,834	(1,556,926)	6,379,908

Reconciliation.

Revenues - Sales & Transportation	92,444,773	(2,572,230)	89,872,543
Forfeited Discounts Revenue	577,099	(15,750)	561,349
Other revenues	396,149	-	396,149
AFUDC	142,441	-	142,441
Total Revenues	93,560,462	(2,587,980)	90,972,482

A/ Schedule 8, Line 30

B/ Schedule 1, Line 8

C/ Line 1 x Schedule 11 (appropriate conversion factor effects)

Chattanooga Gas Company  
Operation & Maintenance Expenses  
For the 12 Months Ending June 30, 2005

Line No.		CAPD	Company	A/	Difference	
1	Salaries and Wages	2,669,585	2,971,585		(302,000)	B/
2	Allocated Costs	6,602,649	7,136,452		(533,803)	C/
3	Production Expense	-	-		-	
4	Storage Expense	521,352	521,352		-	
5	LNG Maintenance	-	-		-	
6	Distribution Expense	1,153,546	1,153,546		-	
7	Distribution - CIE	-	-		-	
8	Distribution - Maintenance	-	-		-	
9	Customer Acc. Exp. (Excl. Uncol.)	48,447	48,447		-	
10	Uncollectible Accounts Expense	347,249	963,225		(615,976)	D/
11	GTI Funding	-	-		-	
12	Customer Service	-	-		-	
13	Sales Expense	-	-		-	
14	Sales Promotion Expense	209,654	209,654		-	
15	Pension Expense	139,649	155,166		(15,517)	B/
16	Injuries and Damages	-	-		-	
17	Employee Benefits - Insurance	43,002	47,780		(4,778)	B/
18	Employee Savings Plan	-	-		-	
19	Other Employee Benefits	-	-		-	
20	Property Insurance	-	-		-	
21	Other Administrative and General Exp	1,131,193	1,231,193		(100,000)	E/
22	Reg Comm. Expense	-	-		-	
23	Outside Services	-	-		-	
24	Misc. General	-	-		-	
25	Misc Expense	-	-		-	
26	Rents	-	-		-	
27	Training	-	-		-	
28	Transferred Credit	-	-		-	
29	Corporate Office Allocation Adjust	-	-		-	
30	Total O&M Expense	<u>12,866,326</u>	<u>14,438,400</u>		<u>(1,572,074)</u>	

A/ Company Forecast (MJM-2)

B/ Excludes 10% related to unsupported additional employees per testimony of MDC &amp; DWM

C/ DR# 135

D/ Exclude Uncollectible Accounts ratio x gas costs ( 0 010121 x 60,861,234 )  
Sch 11, Line 4 Sch 6, Line 2

E/ Excludes rate case expense amortization per Exh MJM-2, Sch 2

Chattanooga Gas Company  
Taxes Other Than Income Taxes  
For the 12 Months Ending June 30, 2005

Line No.		CAPD	Company A/	Difference
1	Property Tax	1,911,201	1,911,201	-
2	State Gross Receipts Tax	672,239	672,239	-
3	Payroll Taxes	200,032	222,258	(22,226) B/
4	Franchise Tax	321,246	321,246	-
5	Other General Taxes	298,800	298,800	-
6	TRA Utility Fee	-	-	-
7	Total Taxes Other Than Income Taxes	<u>3,403,518</u>	<u>3,425,744</u>	<u>(22,226)</u>

A/ Company Forecast

B/ Excludes 10% related to unsupported additional employees per testimony of MDC & DWM

Chattanooga Gas Company  
Excise and Income Taxes  
For the 12 Months Ending June 30, 2005

Line No.		Attrition Amount		Proposed Rates Attrition Amount A/
1	Operating Margin	32,699,228	A/	30,111,248
2	Other Operation and Maintenance	12,866,326	A/	12,840,133
3	Depreciation and Amortization Expense	5,194,810	A/	5,194,810
4	Taxes Other Than Income	3,403,518	A/	3,403,518
5	NOI Before Excise and Income Taxes	11,234,574		8,672,787
6	less Interest on Customer Deposits	112,191	A/	112,191
7	less Interest Expense	3,009,570	B/	3,009,570 B/
8	Pre-tax Book Income	8,112,813		5,551,026
9	Schedule M Adjustments	8,407		8,407
10	Excise Taxable Income	8,121,220		5,559,433
11	Excise Tax Rate	6 50%		6.50%
12	Excise Tax	527,879		361,363
13	Pre-tax Book Income	8,112,813		5,551,026
14	Excise Tax	527,879		361,363
15	Schedule M Adjustments	8,407		8,407
16	FIT Taxable Income	7,593,341		5,198,070
17	FIT Rate	35 00%		35.00%
18	Federal Income Tax Expense	2,657,669		1,819,325

A/ Schedule 7

B/ Rate Base \* Weighted Cost of Debt

(Schedule 2, Line 11 \* Schedule 12 Line 1 + Line 2)

Chattanooga Gas Company  
 Revenue Conversion Factor  
 For the 12 Months Ending June 30, 2005

<u>Line No.</u>		<u>Amount</u>	<u>Balance</u>
1	Operating Revenues		1.000000
2	Add: Forfeited Discounts	0.006123 A/	<u>0.006123</u>
3	Balance		1.006123
4	Uncollectible Ratio	0.010121 A/	<u>0.010183</u>
5	Balance		0.995940
6	State Excise Tax	0.065000 B/	<u>0.064736</u>
7	Balance		0.931204
8	Federal Income Tax	0 350000 B/	<u>0.325921</u>
9	Balance		<u>0 605283</u>
10	Revenue Conversion Factor ( 1 / Line 9)		<u><u>1.652121</u></u>

A/ Exhibit MJM-1, Schedule 3

B/ Statutory rate

Chattanooga Gas Company  
Cost of Capital  
For the 12 Months Ending June 30, 2005

Line No.		Ratio	Cost	Weighted Cost
1	Short Term Debt	12.90%	1.26%	0.16%
2	Long Term Debt	44.60%	6.74%	3.01%
3	Preferred Stock	0.00%	0.00%	0.00%
4	Stockholder's Equity	<u>42.50%</u>	8.35%	<u>3.55%</u>
5	Total	<u>100.00%</u>		<u>6.72%</u>

Chattanooga Gas Company  
Transportation Rates and Revenue Summary  
For the 12 Months Ending June 30, 2005

Docket No 04-00034

Exhibit CAPD-DM

Schedule 13

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	(1) Current Rates	(2) CGC Proposed Rates	(3) CGC % Incr	(4) CAPD Proposed Rates	(5) CAPD Revenues	(6) CAPD % Increase
<b>Residential</b>						
Winter Bills/ Customer Charge	\$7 50	\$14 00	87%	\$7 50	\$2,368,785	0%
Summer Bills/ Customer Charge	\$7 50	\$7 50	0%	\$7 50	2,293,208	0%
Winter-First 25 CCF/th	0 2900	0 2472	-13%	0 2350	2,041,606	-18%
Next 25 CCF/th	0 2000	0 2472	26%	0 1750	1,287,526	-11%
Over 50 CCF/th	0 1750	0 1500	-13%	0 1550	3,128,771	-10%
Summer-First 25 CCF/th	0 2100	0 2472	20%	0 1700	788,227	-18%
Next 25 CCF/th	0 1500	0 2472	68%	0 1200	106,672	-19%
Over 50 CCF/th	0 0450	0 1500	<u>239%</u>	0 0400	<u>35,198</u>	<u>-10%</u>
<b>Total R-1</b>			<b>15 3%</b>		12,049,993	<b>-8.6%</b>
<b>Multi-Family Housing</b>						
Winter Units Bills	\$6 00	\$6 00	0%	\$6 00	\$4,836	0%
Summer Units Bills	\$6 00	\$6 00	0%	\$6 00	4,794	0%
Winter - CCF/th	0 1800	0 2183	23%	0 1460	8,292	-17%
Summer - CCF/th	0 1600	0 2183	<u>39%</u>	0 1460	<u>2,646</u>	<u>-7%</u>
<b>Total R-4</b>			<b>15.3%</b>		20,568	<b>-8 7%</b>
<b>Commercial</b>						
Winter Bills	\$20 00	\$30 00	50%	\$20 00	\$1,020,880	0%
Summer Bills	\$15 00	\$20 00	33%	\$15 00	732,075	0%
Winter-First 3,000 CCF/th	0 2750	0 2932	8%	0 2400	5,099,029	-11%
Next 2,000 CCF/th	0 2510	0 2932	19%	0 2300	522,407	-7%
Next 10,000 CCF/th	0 2445	0 1500	-38%	0 2200	889,112	-8%
Over 15,000 CCF/th	0 1265	0 1500	21%	0 1150	363,365	-8%
Summer-First 3,000 CCF/th	0 2159	0 2932	38%	0 1900	1,323,628	-10%
Next 2,000 CCF/th	0 1714	0 2932	74%	0 1600	136,345	-5%
Next 10,000 CCF/th	0 1598	0 1500	-4%	0 1400	202,919	-11%
Over 15,000 CCF/th	0 1265	0 1500	<u>21%</u>	0 1150	<u>105,908</u>	<u>-8%</u>
<b>Total C-1</b>			<b>15 3%</b>		10,395,666	<b>-8 7%</b>
<b>I1/T2 Firm Industrial</b>						
Bills/ Customer Charge	300 00	300 00	0%	300 00	\$102,900	0%
Demand dekatherms	3 0000	3 0000	2%	2 7000	300,732	-8%
First 1,500 MCF/Dth	0 8888	1 0263	17%	0 7980	363,781	-9%
Next 2,500 MCF/Dth	0 7598	0 8773	17%	0 6700	364,528	-10%
Next 11,000 MCF/Dth	0 4312	0 4979	17%	0 3800	196,132	-10%
Over 15,000 MCF/Dth	0 2650	0 3060	<u>17%</u>	0 2200	<u>99,913</u>	<u>-16%</u>
<b>Total I1/T2</b>			<b>13.1%</b>		1,427,986	<b>-9.2%</b>
<b>L1/T1 Interruptible Ind</b>						
Customer Charge	300 00	300 00	0%	300 00	\$145,200	0%
First 1,500 MCF/Dth	0 8888	1 0263	17%	0 7980	458,032	-9%
Next 2,500 MCF/Dth	0 7598	0 8773	17%	0 6700	558,045	-10%
Next 11,000 MCF/Dth	0 4312	0 4979	17%	0 3800	582,514	-10%
Over 15,000 MCF/Dth	0 2650	0 3060	<u>17%</u>	0 2200	<u>300,104</u>	<u>-16%</u>
<b>Total L1/T1</b>			<b>16.4%</b>		2,043,895	<b>-10.1%</b>
<b>SS-1 Industrial</b>						
Customer Charge	300 00	300 00	0%	300 00	\$13,500	0%
First 1,500 MCF/Dth	0 8888	1 0263	17%	0 7980	153,667	-9%
Next 2,500 MCF/Dth	0 7598	0 8773	17%	0 6700	186,210	-10%
Next 11,000 MCF/Dth	0 4312	0 4979	17%	0 3800	186,915	-10%
Over 15,000 MCF/Dth	0 2650	0 3060	<u>17%</u>	0 2200	<u>92,120</u>	<u>-16%</u>
<b>Total SS-1</b>			<b>17.1%</b>		632,413	<b>-10.5%</b>
<b>Special Contracts</b>						
Customer Charge	3,500 00	3,500 00	0%	3,500 00	\$42,000	0%
All MCF/Dth	0 0500	0 0491	<u>0%</u>	0 0491	<u>38,284</u>	<u>0%</u>
<b>Total Spec Contract</b>			<b>0 0%</b>		<u>80,284</u>	<b>0.0%</b>
<b>Total</b>	29 223,220	4,472,692	<b>15 3%</b>	(2,572,414)	26,650,806	<b>-8.8%</b>
Other Revenues	<u>396,149</u>	<u>58,400</u>	<b>15%</b>	0	<u>396,149</u>	<b>0.0%</b>
Revenues before forfeited discou	29 619 369	4,531,092	<b>15 3%</b>	(2,572,414)	27,046,955	<b>-8 7%</b>
Forfeited Discounts	<u>577,099</u>	<u>30,549</u>	<b>5%</b>	(15,750)	<u>561,349</u>	<b>-2.7%</b>
Total Revenues	30,196 468	4,561,641	<b>15 1%</b>	(2,588,164)	27,608,304	<b>-8 6%</b>

Chattanooga Gas Company  
Transportation Rates and Revenues  
For the 12 Months Ending June 30, 2005

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	(1)	(2)	(3)	(4)	(1a)	(5)	(6)	(7)
	Projected	Projected	Current	Projected	Projected	Proposed (11/1/2004)		%
	Volumes A/	Bills A/ and Demand	Rates A/	Revenues	Volumes A/	Rates A/	Revenues	Incr
<b>Residential</b>		621,599						
Winter Bills/ Customer Charge		315,838	\$7 50	\$2,368,785		\$14 00	\$4,421,732	87%
Summer Bills/ Customer Charge		305,761	\$7 50	2,293,208		\$7 50	2,293,208	0%
Winter-First 25 CCF/th	8,538,770		0 2900	2,476,243	8,687,686	0 2472	2,147,596	-13%
Next 25 CCF/th	7,231,182		0 2000	1,446,236	7,357,294	0 2472	1,818,723	26%
Over 50 CCF/th	19,839,619		0 1750	3,471,933	20,185,622	0 1500	3,027,843	-13%
Summer-First 25 CCF/th	4,557,155		0 2100	957,003	4,636,632	0 2472	1,146,175	20%
Next 25 CCF/th	873,695		0 1500	131,054	888,932	0 2472	219,744	68%
Over 50 CCF/th	<u>864,857</u>		0 0450	<u>38,919</u>	<u>879,940</u>	0 1500	<u>131,991</u>	<u>239%</u>
<b>Total R-1</b>	<b>41,905,278</b>			<b>13,183,381</b>	<b>42,636,106</b>		<b>15,207,012</b>	<b>15%</b>
<b>Multi-Family Housing</b>								
Winter Units Bills		806	\$6 00	\$4,836		\$6 00	4,836	0%
Summer Units Bills		799	\$6 00	4,794		\$6 00	4,794	0%
Winter - CCF/th	55,820		0 1800	10,048	56,794	0 2183	12,398	23%
Summer - CCF/th	<u>17,814</u>		0 1600	<u>2,850</u>	<u>18,125</u>	0 2183	<u>3,957</u>	<u>39%</u>
<b>Total R-4</b>	<b>73,634</b>			<b>22,528</b>	<b>74,918</b>		<b>25,985</b>	<b>15%</b>
<b>Commercial</b>		99,849						
Winter Bills		51,044	20 00	1,020,880		30 00	1,531,320	50%
Summer Bills		48,805	15 00	732,075		20 00	976,100	33%
Winter-First 3,000 CCF/th	20,881,774		0 2750	5,742,488	21,245,952	0 2932	6,229,313	8%
Next 2,000 CCF/th	2,232,403		0 2510	560,333	2,271,336	0 2932	665,956	19%
Next 10,000 CCF/th	3,972,143		0 2445	971,189	4,041,417	0 1500	606,213	-38%
Over 15,000 CCF/th	3,105,532		0 1265	392,850	3,159,692	0 1500	473,954	21%
Summer-First 3,000 CCF/th	6,847,053		0 2159	1,478,279	6,966,466	0 2932	2,042,568	38%
Next 2,000 CCF/th	837,547		0 1714	143,556	852,154	0 2932	249,851	74%
Next 10,000 CCF/th	1,424,574		0 1598	227,647	1,449,419	0 1500	217,413	-4%
Over 15,000 CCF/th	<u>905,149</u>		0 1265	<u>114,501</u>	<u>920,935</u>	0 1500	<u>138,140</u>	<u>21%</u>
<b>Total C-1</b>	<b>40,206,175</b>			<b>11,383,797</b>	<b>40,907,371</b>		<b>13,130,828</b>	<b>15%</b>
<b>I1/T2 Firm Industrial</b>								
Bills/ Customer Charge		343	300 00	102,900		300 00	102,900	0%
Demand dekatherms		109,473	3 0000	328,419	<u>111,382</u>	3 0000	334,147	2%
First 1,500 MCF/Dth	448,052		0 8888	398,229	455,866	1 0263	467,855	17%
Next 2,500 MCF/Dth	534,746		0 7598	406,300	544,072	0 8773	477,314	17%
Next 11,000 MCF/Dth	507,289		0 4312	218,743	516,136	0 4979	256,984	17%
Over 15,000 MCF/Dth	<u>446,365</u>		0 2650	<u>118,287</u>	<u>454,150</u>	0 3060	<u>138,970</u>	<u>17%</u>
<b>Total I1/T2</b>	<b>1,936,452</b>			<b>1,572,877</b>	<b>1,970,224</b>		<b>1,778,170</b>	<b>13%</b>
<b>L1/T1 Interruptible Ind.</b>								
Customer Charge		484	300 00	145,200		300 00	145,200	0%
First 1,500 MCF/Dth	564,137		0 8888	501,405	573,976	1 0263	589,071	17%
Next 2,500 MCF/Dth	818,626		0 7598	621,992	832,903	0 8773	730,706	17%
Next 11,000 MCF/Dth	1,506,656		0 4312	649,670	1,532,932	0 4979	763,247	17%
Over 15,000 MCF/Dth	<u>1,340,725</u>		0 2650	<u>355,292</u>	<u>1,364,107</u>	0 3060	<u>417,417</u>	<u>17%</u>
<b>Total L1/T1</b>	<b>4,230,144</b>			<b>2,273,559</b>	<b>4,303,918</b>		<b>2,645,640</b>	<b>16%</b>
<b>SS-1 Industrial</b>								
Customer Charge		45	300 00	13,500		300 00	13,500	0%
First 1,500 MCF/Dth	189,265		0 8888	168,219	192,566	1 0263	197,630	17%
Next 2,500 MCF/Dth	273,162		0 7598	207,548	277,926	0 8773	243,824	17%
Next 11,000 MCF/Dth	483,451		0 4312	208,464	491,882	0 4979	244,908	17%
Over 15,000 MCF/Dth	<u>411,548</u>		0 2650	<u>109,060</u>	<u>418,725</u>	0 3060	<u>128,130</u>	<u>17%</u>
<b>Total SS-1</b>	<b>1,357,426</b>			<b>706,792</b>	<b>1,381,100</b>		<b>827,993</b>	<b>17%</b>
<b>Special Contracts</b>								
Customer Charge		12	3,500	42,000		3,500 00	42,000	0%
All MCF/Dth	<u>765,726</u>		0 0500	<u>38,286</u>	<u>779,080</u>	<u>0 04914</u>	<u>38,284</u>	<u>0%</u>
<b>Total Spec Contract</b>	<b>765,726</b>			<b>80,286</b>	<b>779,080</b>		<b>80,284</b>	<b>0%</b>
<b>Total Industrial</b>	<b>8,289,748</b>	<b>884</b>		<b>4,633,514</b>	<b>8,434,321</b>		<b>5,332,088</b>	<b>15%</b>
<b>Total</b>				<b>29,223,220</b>		<b>4,472,692</b>	<b>33,695,912</b>	<b>15%</b>
Other Revenues				<u>396,149</u>		<u>58,400</u>	<u>454,549</u>	<u>15%</u>
Revenues before forfeited discounts				29,619,369		4 531 092	34,150,461	15%
Forfeited Discounts				<u>577,099</u>		<u>30,549</u>	<u>607,648</u>	<u>5%</u>
<b>Total Revenues</b>				<b>30,196,468</b>		<b>4,561,641</b>	<b>34,758,109</b>	<b>15%</b>

### Gross Profit vs Net Profit

Sales	1,000,000
Less: Cost of goods sold (commodity, transportation, hedging) (Consumers pay 100% of these costs.)	<u>700,000</u>
<b>Gross profit</b>	300,000
Less: Other costs (Storage, reservation fees, demand) (Consumers pay 100% of these costs.)	<u>500,000</u>
<b>Net operating income / Net profit (or loss)</b>	(200,000)